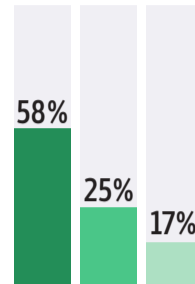


MEDIATION ADVANTAGE COMPARED TO COURT PROCEEDINGS

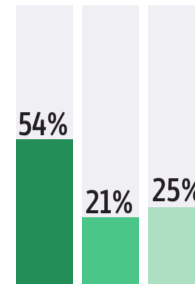
PUBLIC ADMINISTRATION

N=133

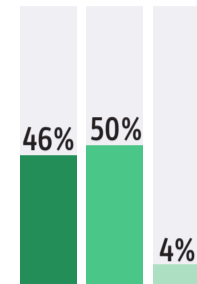
■ MOST IMPORTANT ■ MORE IMPORTANT ■ IMPORTANT



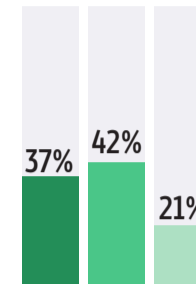
INFORMAL AND FLEXIBLE



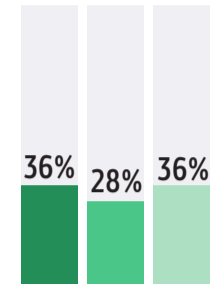
VOLUNTARY FREE PROCEEDING



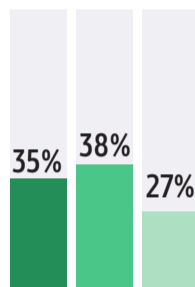
MEDIATOR IMPARTIALITY



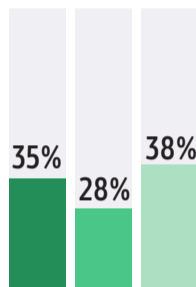
CONFIDENTIAL



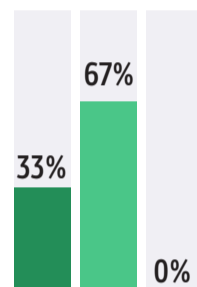
OFFERS MULTIPLE OPTIONS FOR DISPUTE SETTLEMENT THAN COURT PROCEEDINGS



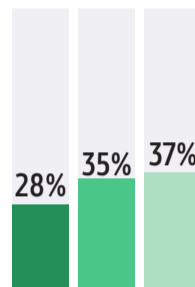
DISPUTE SETTLEMENT PERIOD IS QUITE SHORT COMPARED TO COURT PROCEEDINGS



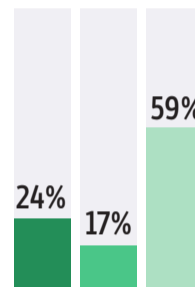
THE PARTIES JOINTLY ELECT THE MEDIATOR



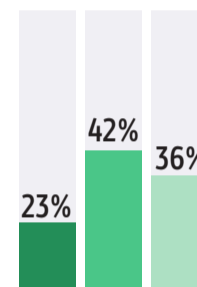
MEDIATION HAS NO POSITIVE ASPECTS



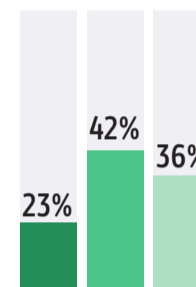
EXPEDITIOUS, EFFICIENT AND COST-EFFICIENT IN ALL ELEMENTS OF THE PROCEEDING



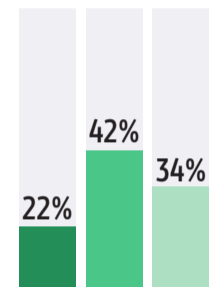
SATISFIED PARTIES WITH JOINT SOLUTION AND KEEPING THE GOOD RELATIONS



MEDIATION EXPENSES ARE LOWER COMPARED TO COURT PROCEEDINGS



FAIR DECISION BASED ON THE INTEREST OF THE PARTIES

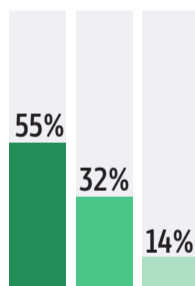


THE PARTIES RARELY COMPLAIN UPON THE REACHED AGREEMENT

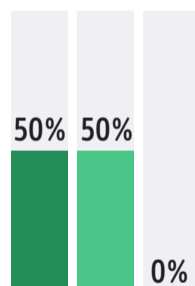
PRIVATE SECTOR

N=85

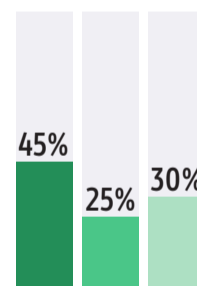
■ MOST IMPORTANT ■ MORE IMPORTANT ■ IMPORTANT



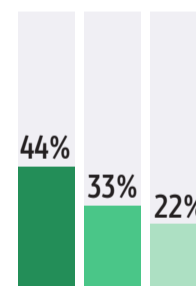
VOLUNTARY FREE PROCEEDING



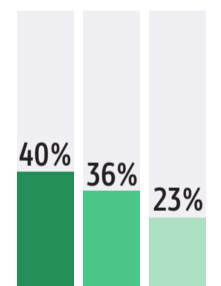
MEDIATION HAS NO POSITIVE ASPECTS



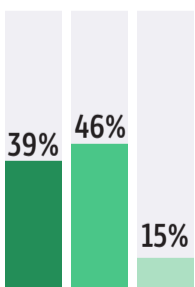
MEDIATOR IMPARTIALITY



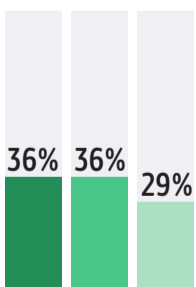
INFORMAL AND FLEXIBLE (LESS RULES, DEADLINES, ETC.)



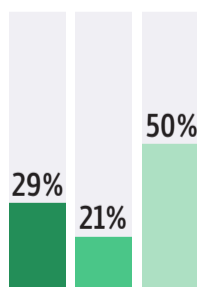
DISPUTE SETTLEMENT PERIOD IS QUITE SHORT THAN TO COURT PROCEEDINGS



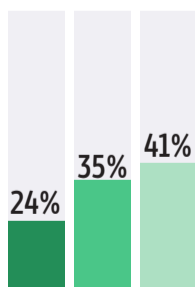
CONFIDENTIAL (CLOSED TO THE PUBLIC)



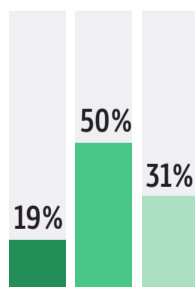
MEDIATION EXPENSES ARE LOWER COMPARED TO COURT PROCEEDINGS



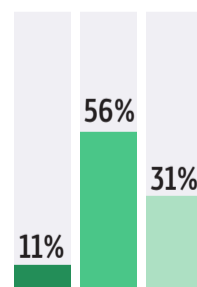
OFFERS MULTIPLE OPTIONS FOR DISPUTE SETTLEMENT THAN COURT PROCEEDING



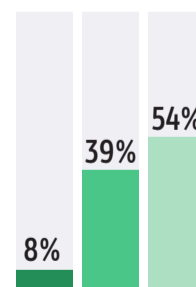
THE PARTIES JOINTLY ELECT THE MEDIATOR



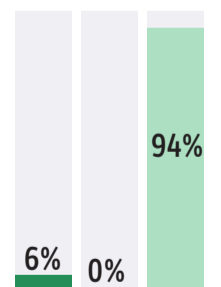
FAIR DECISION BASED ON THE INTEREST OF THE PARTIES



EXPEDITIOUS, EFFICIENT AND COST-EFFICIENT IN ALL ELEMENTS OF THE PROCEEDING



SATISFIED PARTIES WITH JOINT SOLUTION AND KEEPING THE GOOD RELATIONS



I HAVE NOT CONSIDERED